



Coral Springs Improvement District

June 2017 Newsletter

Visit us on the web
www.csidfl.org

Get notified of crucial information, weather advisories, missing children/adults, criminal activity, & homeland security issues.

Code Red automation delivers a voice message to all enrolled Coral Springs residents. Make sure your phone number is updated & valid.

Sign up by visiting the opening page of our website and choosing the Code-Red Option. CSIDFL.ORG

CSID is proud to sponsor the only Drug Disposal Initiative Program in the County. When you are ready to dispose of any prescription medications, please contact CSID to receive a free medicine disposal pouch. CSID is providing disposal pouches to our residents at No Cost. Residents should contact CSID to receive their free drug disposal system.

This is one way to help keep our water supply free of harmful chemicals and pharmaceutical drugs. It is more of a problem than you might think.

Do your part to help keep our water supply safe.

Contact CSID for a free disposal pouch. Call customer service at: 954-753-0380 or log onto www.csidfl.org/contact

Dear fellow residents:

The Coral Springs Improvement District was founded in 1970, meaning much of our in-ground infrastructure is at least 45 years old. The age of our existing infrastructure is near or past the life expectancy of what was built so many years ago. As you may know, we have already replaced and updated a great deal of our equipment and processing plants, and we have rehabilitated miles of sewer lines. There is so much more to do. Some of the major expense over the last few years have been \$6 million dollars for canal bank repairs, \$2.5 million dollars for relining sewer pipes in two of our area's 41 lift station basins, \$1 million dollars for lift station rehabilitation, \$850 thousand dollars for water line replacement (see area map in this newsletter), and \$1 million dollars for hardware/software and services related to the proprietary software used to run the water and sewer plants. You might not realize that we have accomplished all of this without raising your water or sewer rates. CSID still has the least expensive rates for an average sized family and the best customer service in all of Coral Springs and many other nearby water billing areas.

I have recently been informed that we will need a new deep-injection well to dispose of our treated wastewater. Unfortunately, we only have about 2-3 years of life remaining on that asset. The cost of a new deep-injection well is \$5 to \$6 million dollars. Our dedicated employees are looking for alternative ways of possibly recycling the treated wastewater, but alternatives are not always cheaper. We have also revisited our existing 10 year renewal/replacement program to identify future needs of assets that will reach the end of their lifespan.

We are also trying to find funds for needed asset replacements. The Board is exploring grants, monthly fund fees, and other means of raising capital for our infrastructure needs.

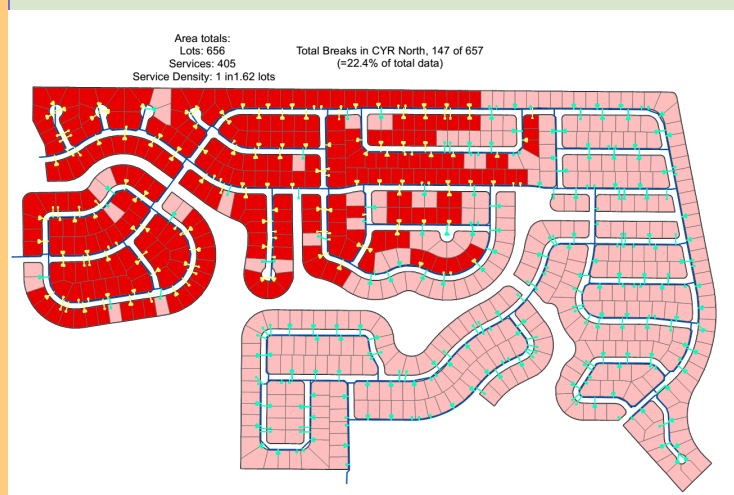
I invite everyone to attend our Board meetings on the 3rd Monday of each month at 4pm. We would love to hear from you because your feedback and comments are always appreciated. You can also leave your ideas and comments at our website www.csidfl.org under the [“contact your Board members”](#) link on the front page.

Sincerely,
Dr. Martin Shank
President of the Board of Supervisors - CSID

We are offering up to 150 Toilet Rebates of \$99 per toilet. **Read the program guidelines on our website, csidfl.org** or contact Brian at 954-796-6657 to reserve yours. We have granted **597** rebates since 2012. Have you received your rebate yet?



Residential Water Line Replacement Project Report as of 6/1/2017



This map illustrates the progress being made on our latest infrastructure project. There are 656 lots in the Cypress Run North area of CSID. Our professional contractors have already completed 270 water line replacements. This area has experienced more water line breaks than other areas in the past few years. The specifications for the materials used in the original water lines are outdated. We are replacing the water service lines with thicker walled material in an effort to reach our goal of zero water supply line breaks going forward. Phase two of this project will address 927 residential services in the Ramblewood area of CSID. There are 1,583 lots in this infrastructure project. We should have the project completed by December 2017.

June's Rain Event Update

On June 6th, the CSID area experienced an unprecedented 9 inches of rain within a 24 hour period and 11 inches of rain within 36 hours. Before the expected rain event, CSID had lowered the canal levels to the minimum amount allowed by South Florida Water Management District...6.5 feet. Even before the rain began, our staff started manning our pump stations to keep the canal levels as low as possible. Unfortunately, our pumping efforts were hindered by the high water level of the C-14 canal, into which we pump, causing head pressure and making it more difficult to expel the massive amounts of rain water. Some of our canals reached a level of 10.0 feet at their highest level. We continued using all allowable pumps into the night and were able

to bring the canal levels on the East side of town down to 6.5 –7.0 feet by early Thursday morning. West side canals were manageable too.



We appreciated that the City contacted CSID to inform us that their employees were out checking on flooded streets and clogged street drains throughout the rain event. Given the issues with the C-14 canal and the massive amount of rainfall within a 36 hour period, our District handled the emergency with professionalism and expertise. We are happy to report that our policies were effective in keeping everyone safe and dry.

Thank you for your support!



2017 Hurricane Forecast

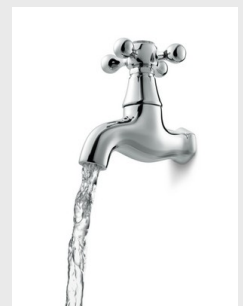
The latest forecast of hurricane storms for 2017 is calling for 17 named storms of which half are expected to become hurricanes. Experts predict 4 of the

storms to be classified as major storms.

Are you and your family prepared for a storm event? See what may be missing from your hurricane plan. Here are a few tips: Batteries, drinking water, canned food, manual can opener, NOAA weather radio, plastic and paper dishware along with throw-away eating utensils, CASH, first aid kit, trash bags, cleaning supplies, chlorine bleach, tarp, matches, mosquito repellent, toys, books, games, extra clothing, pet care supplies, extra prescription medicine, battery operated alarm clock, flash lights, rope, nails and hammers, duct tape, extension cords, pillows, blankets, sleeping bags, water jugs, full gasoline containers, full propane tanks, toiletries, gallon jugs of water for use in toilets. The items listed above represent a small list of items that may be necessary or items that may make the ordeal go more smoothly if South Florida is in the eye of the storm. Remember, it is never too early to start your preparations.

FREE WATER on Tap at the CSID WATER PLANT

In the event that South Florida gets hit with a hurricane and the water supply is affected in CSID, please be advised that we have installed a water tap for use during hurricane events when the water supply to a residence is interrupted. CSID has installed a water spigot at our front gate. Hurricane damage and uprooted tree stumps can cause water lines to break and be inoperable. We have installed this water spigot to allow residents to bring their own water containers, fill them up, and then have water for use at their home until repairs can be made.

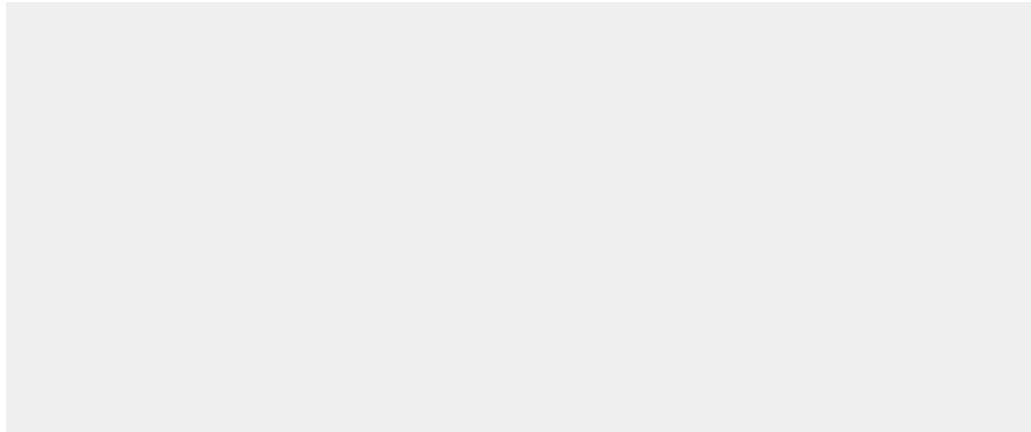




Coral Springs Improvement District

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Aftermath of the June Rain Event

Water damage can appear in many forms...from leaky roofs to broken water lines. The water main break on the evening of 6/7/17 was due, in part, to the 36 hour non-stop rain event. Here we are repairing the water line on Atlantic Blvd. at 11 pm. Full water service was restored by 3am



CSID - ALWAYS ON THE JOB

The Board meets at 4pm on the 3rd Monday of each month. Plan to join us!